

# CANTEEN FAQ!

as at 6 May 2020 (COVID-19 restrictions)

If you are not familiar with our canteen procedures here is a document that might help you out!  
Please read ahead to find out some answers to frequently asked questions!

## **\*How do I order lunch or recess?**

There are two ways to order.....

1. Set up an account at [www.quickcliq.com.au](http://www.quickcliq.com.au) follow the prompts and order from the comfort of your home! You can order up to two weeks in advance but remember the cut off is 8.05am on the day you would like to order. Please note, there is a small service fee with online orders. ***This is our preferred method of ordering at the moment to minimise contact with students and cash, please use the online system if you are able to.***
2. Students may visit the canteen before school (no parents on school grounds), hand in their canteen order form, pay at the window (correct or small change is MUCHLY appreciated), please don't forget the 5c for the bag and we will take care of the rest! Ideally if you are able to place the correct money in a zip lock bag so the students don't touch the cash it would be safer for them.

\*Canteen Order Form available on the Jandakot website

[www.jandakotps.wa.edu.au](http://www.jandakotps.wa.edu.au) (P&C tab)

## **\*What days can I order from the canteen?**

The canteen is open Monday, Tuesday, Thursday and Friday. We are closed every Wednesday.

## **\*I don't have a menu, how do I know what I can order?**

Students can always come grab one from the Canteen or you can access it on the Jandakot website [www.jandakotps.wa.edu.au](http://www.jandakotps.wa.edu.au) (P&C tab)

Please remember we have items that are available every day and then we have our daily specials also.

## **\*Can kindys order lunch?**

YES absolutely! Except on a Wednesday of course 😊 Children in Kindy can order their lunch and it will be picked up from the Canteen by one of their teachers and brought down to them.

## **\*Can kindys order recess?**

Unfortunately no, kindy children eat their recess at a different time to the rest of the school therefore will need to have a packed recess from home.

**\*Can Pre-Primary children order recess?**

YES! Once the children are in Pre-Primary their recess aligns with the rest of the school therefore recess orders are available to them.

**\*How does my child receive their recess order?**

They will need to come up to the canteen and collect their recess, the children seem to really get a kick out of the responsibility of remembering their order, lining up and politely telling us their name.

**\*Can pre-primary children order lunch?**

Of course!! Their lunch will be delivered to their classroom via the lunch basket.

**\*Can my child just come and buy something if I give them money without pre-ordering?**

Only after 12.50pm, after the second lunch bell. Limited to ice creams, icy poles, drinks and pre-packaged snacks (popcorn etc.) are available to buy over the counter.

**\*Ahhhh! My child left their lunch at home and I can't get it to them, are you able to sort something out for them?**

Yes of course, we never want to see a child go hungry or be upset that they have no food, however the sooner you let us know the better! It is very difficult to make a lunch at 12.40 when we are organising lunch baskets and selling ice creams and icy poles, especially if there is only one of us there. If you let us know with plenty of time then we will be able to sort their lunch and you can send the money on the following day.

Just for your peace of mind, we will not give food to children who tell us they have no lunch, we will always send them to the office first to get confirmation off a parent before giving them food (some kids get wise to this and have tried in the past when they don't like what they see in their lunchbox). You can call the canteen directly on 6174 2717 or email [jps.pc.canteen@gmail.com](mailto:jps.pc.canteen@gmail.com)

**\*Am I able to volunteer to help out in the Canteen?**

No, currently no volunteers are allowed on site.

If your child has a lunch order on their birthday, or near their birthday, and you let us know, we will decorate their lunch bag in a very special way! The children absolutely love this and it makes them feel very special. 😊

We are always open to feedback and suggestions so please feel free to approach us at any time, this is a service provided for YOU so we want it to be the best it can be.

We hope this may clear up any queries you may have had and we look forward to seeing you at the Canteen!